



Mountain Abandon

Terms and Conditions

- All outings are **environment** and **weather dependent**. No refunds will be made should the environment or weather not permit a certain activity. However, if a certain activity cannot be carried out **alternative arrangements** will be discussed.
- Logistically, all of the activities are mostly depending on environmental conditions (such as weather, water levels, road conditions etc.) and where you are (you might be on your way from Johannesburg, camping in the Drakensberg or living somewhere in the area). As soon as your booking is confirmed the necessary arrangements will be made.
- Mountain Abandon has the right to **withdraw** or **cancel** any activity at any time and without prior notice, especially should the participant(s) fall ill, or times of unlawful, improper or unsuitable behaviour. In such cases no refunds will be considered.
- It is the responsibility of the guest to be at the agreed venue on time as no-shows or latecomers are not compensated.
- Alterations to itineraries (made by the guest) will not be compensated.
- Participation in **good health** is expected of all participants. It is the participant's responsibility to inform his or her guide of any medical or health-related issues.
- In cases of **equipment rentals** the borrower/hirer assumes all risk of loss, theft or destruction of any cause whatsoever and shall be kept in good repair and condition. The borrower/hirer agrees to **replace** all missing and damaged or broken equipment in its **entirety** or pay the **replacement amount** of such equipment. Repairing or only replacing parts of such equipment will not be accepted.
- **Alcohol** is strictly **not allowed**.

Reservations and Payment

- A **50% non-refundable** deposit of the full invoiced amount will **secure** a booking.
- For your outing to continue, the full amount must be paid no less than 7 days prior to commencement date. If the balance is not paid 7 days prior to commencement date, Mountain Abandon will, at its own discretion and without notice, regard the booking as **cancelled** and **re-book** the vacancy if required.

Cancellations

- For cancellations made **0-7** days prior to the date of arrival, **no refunds** of the amount are paid.
- For cancellations made **8-15** days prior to the date of arrival, **50%** of the amount paid will be refunded.
- For cancellations made **15 days or more** prior to the date of arrival, a **full refund** will be made.
- Costs due to **amendments** of bookings less than 7 days prior to the date of arrival will not be credited.
- **Written instruction** is required to cancel a reservation, including bank details. The applicable amount will be refunded within 2 working days.